

**Reference**  
IMGA272232

**Date**  
17 March 2026

**Cadent Gas Limited**  
Pilot Way Ansty Park  
Coventry CV7 9JU  
United Kingdom  
cadentgas.com

**The Occupier**  
First line address  
Second line address  
Third Line address  
Fourth line address  
Postcode



Hello,

### We're upgrading the gas pipes in your street – important travel information

We're upgrading the ageing pipes in your area to ensure that homes and businesses can receive a safe and reliable gas supply for many more years to come.

### What do you need to know

To carry out our work safely, we'll need to temporarily close the junction of Syon Lane and Northumberland Avenue. There will also be a Lane closure on Syon Lane.

These restrictions will be in place from **06 April to 17 April**.

You'll still be able to get to your home or business using the signed diversion route, although there may be short periods when access is limited. If you have any specific access needs, please make our on-site teams aware or call us on **0800 0854 478**, so that we can best support you.

We'd like to reassure you that we'll keep disruption to a minimum and get your streets back to normal as soon as we can.

You can find out more about what we're doing by visiting [cadentgas.com/upgrading](https://cadentgas.com/upgrading)

Thank you in advance for your patience while we carry out these essential upgrades.

Yours faithfully

**Sarah Shambrooke**  
Murray Utilities in Partnership with Cadent Gas

### We're here to help



If you have any questions, please call us on **0800 0854 478**, email us at [customercaresouth@cadentgas.com](mailto:customercaresouth@cadentgas.com) or scan the QR code. We're open from 8am - 8pm Monday to Friday. Please always quote the project reference and your address.

Scan to connect with us



#### Cadent Gas Limited

Registered Office: Pilot Way Ansty Park  
Coventry CV7 9JU United Kingdom  
Registered in England and Wales No.10080864

**National Gas Emergency Service**  
**0800 111 999\* (24hrs)**

\*Calls will be recorded and may be monitored

5000419 (01/13)

Page 1 of 2



If you need extra help during our works with health, communication, or safety needs, please speak to our team on site or call us on **0800 085 4478** as you might benefit from being registered on the Priority Services Register (PSR). To find out more, please visit [cadentgas.com/psr](https://cadentgas.com/psr)



We work with our partners and charities to give you essential energy support and additional services to help you stay safe and warm in your home. To find out more, please visit [cadentgas.com/help-advice/energy-efficiency](https://cadentgas.com/help-advice/energy-efficiency)