

**Application for the review of a premises licence or club premises
certificate under the Licensing Act 2003**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all
cases ensure that your answers are inside the boxes and written in black ink. Use
additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I Mr Keiran Hinchliffe - Licensing Enforcement Officer

(Insert name of applicant)

**apply for the review of a premises licence under section 51 / apply for the
review of a club premises certificate under section 87 of the Licensing Act 2003
for the premises described in Part 1 below (delete as applicable)**

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description Osterley Park Hotel 764 Great West Road	
Post town Isleworth	Post code (if known) TW7 5NA

Name of premises licence holder or club holding club premises certificate (if known) Shetson Property Development Ltd C/O Arithma LLP 9 Mansfield Street London W1G 9NY
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Number of premises licence or club premises certificate (if known) H00481

Part 2 - Applicant details

I am

Please tick yes

1) an interested party (please complete (A) or (B) below)

- | | |
|--|--------------------------|
| a) a person living in the vicinity of the premises | <input type="checkbox"/> |
| b) a body representing persons living in the vicinity of the premises | <input type="checkbox"/> |
| c) a person involved in business in the vicinity of the premises | <input type="checkbox"/> |
| d) a body representing persons involved in business in the vicinity of the
premises | <input type="checkbox"/> |

2) a responsible authority (please complete (C) below) ☒

3) a member of the club to which this application relates (please complete (A) below) ☐

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick

Mr ☐

Mrs ☐

Miss ☐

Ms ☐

Other title
(for example, Rev) ☐

Surname

First names

I am 18 years old or over

Please tick yes

☐

**Current postal
address if
different from
premises
address**

Post town

Post Code

Daytime contact telephone number

**E-mail address
(optional)**

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Mr Keiran C. P. Hinchliffe MIOL Licensing Enforcement Officer London Borough of Hounslow
Telephone number (if any) 07976812781
E-mail address (optional) keiran.hinchliffe@hounslow.gov.uk

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- | | |
|---|-------------------------------------|
| 1) the prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) public safety | <input type="checkbox"/> |
| 3) the prevention of public nuisance | <input checked="" type="checkbox"/> |
| 4) the protection of children from harm | <input type="checkbox"/> |

Please state the ground(s) for review (please read guidance note 1)

Following complaints received by the Council, a licensing inspection was undertaken on 18th May 2017. Officers observed a breach of condition with regards to a Noise Limiter not being installed in the Terminal 6 area of the premises. A record of inspection was left at the premises.

Further complaints were received by the Council. A re-inspection occurred on 31st May 2017. The Noise Limiter was in the process of being installed by a contractor at the time of the Officer's visit..

As the premises had attracted further complaints relevant to the licensable activity of Regulated Entertainment, the Licensing Enforcement Officer issued a S19 Closure Notice against the premises. This meant that the premises could not be used for any licensable activity until the alleged breach of licence condition was resolved - namely the noise limiter installed to the satisfaction of the Environmental Health Officer Mr Steven Maunders.

The levels were agreed on 7th June 2017 at a trigger cut-off level of 95dB(A).

Mr Steven Maunders, EHO and PC Steve Pellowe further visited the premises to assess the noise limiter level on 22nd June 2017.

The Licensing Authority received a complaint regarding persons leaving the venue causing a disturbance. It is alleged that the Wood Lane side of the car park is often a source of public nuisance with persons shouting and an incident of a large scuffle on 20th August 2017. However, the Police do not have any record of this.

On 22nd October 2017, the Licensing Enforcement Officer visited the Premises in company with Officer's from the Pollution Control Authority. Officers observed a breach of hours for licensable activity - Recorded Music.

The Licensing Officer observed that the Head Door Staff had an expired SIA Licence from 21st August 2017.

No Premises Licence was available for inspection and the staff present were not familiar with conditions of the licence. The DPS was unavailable for contact during the inspection.

On 9th November 2017, Officers of the Licensing Authority, Police and Pollution Control Authority met with Rohitt Singh the Designated Premises Supervisor (DPS). Concerns were raised over the management of the premises in terms of repeated alleged breaches of conditions. Staff not taking appropriate responsibility to promote the licensing objectives and not enough due diligence measures in place to ensure the appropriate level of management.

The DPS was accepting of some of the criticism and has since engaged with PC Steve Pellowe to propose conditions which would promote the licensing objectives. See email dated 23rd November 2017 from Police.

Ultimately, the purpose of this review is to identify the management short comings so far in the operation of the premises.

1. To agree a Noise Management Plan including the dispersal of patrons.
2. To put record books in place for incident (complaint) logs, SIA door supervisors log and appropriate staff training.

The modus operandi of the premises has changed substantially since the refurbishment of Osterley Park Hotel to include Terminal 6. Complaints have been received by the Licensing Authority and on inspection alleged breaches have been identified. Therefore, it is in the public interest to apply for a review of the premises licence in order to implement appropriate conditions and formal management tools on their licence.

Please provide as much information as possible to support the application
(please read guidance note 2)

Record of Inspection dated 18th May 2017, Serial Number 0187

Record of Inspection dated 22nd October 2017, Serial Number 0197.

Email from PC Steve Pellowe dated 23rd November 2017.

Letter to Premises Licence Holder dated 19th December 2017.

Please tick yes

Have you made an application for review relating to this premises before ☐

If yes please state the date of that application

Day Month Year

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If you have made representations before relating to this premises please state what they were and when you made them

Please tick yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate ☒
- I understand that if I do not comply with the above requirements my application will be rejected ☒

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (See guidance note 4). **If signing on behalf of the applicant please state in what capacity.**

Signature



Date 21/12/2017

Capacity

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)

Post town

Post Code

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.

