

Six Gardens Suburb Area, Isleworth - Controlled Parking Zone (CPZ) Detailed Design Consultation

Isleworth and Brentford Area Forum
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BRIEFING NOTE

1. Recommendations

That Members:-

- (a) Note the results of the controlled parking zone (CPZ) detailed design consultation and agree to allow officers to progress to formal statutory consultation on the extension of the Syon Lane Station CPZ, operational Monday to Friday 9.00am – 6.00pm into Otterburn Gardens, Northumberland Gardens (between Hexham Gardens and Roxborough Avenue), Redesdale Gardens and Warkworth Gardens;
- (b) Agree that the residents of the roads specified above in (a) be notified of the consultations results and the decision of the Area Forum.

2. Background

- 2.1 For some time the Council has received complaints concerning congestion and safety in the Six Gardens Suburb Area of Isleworth. In recent months obstructive non-resident parking problems have increased preventing scheduled refuse collections and forcing pedestrians who unable to use the pavements due to parked cars having to walk in the road.
- 2.2 These issues were raised at the July 2015 meeting of the Isleworth and Brentford Forum at which it was approved that all residents bounded by the A4 to the north, Quakers Lane to the west, Syon Lane to the east and the railway line to the south, Northumberland Avenue, Otterburn Gardens, Redesdale Gardens and Warkworth Gardens), should be informally consulted on the introduction of controlled parking.

3. Review Consultation

- 3.1 A detailed design consultation, in the form of a letter, plan and questionnaire was undertaken in January 2016 with consultation packs being delivered to a total of 257 properties.
- 3.2 Residents were asked to indicate if they were in favour of their road becoming a CPZ given the current level of parking pressure. They were also asked that if a CPZ were to be introduced what their preferred operational hours would be. The letter suggested that it would be advantageous to have similar hours to that of the adjacent Syon Lane Station CPZ operational Monday to Friday 9am – 6pm. However, residents were offered the opportunity to choose part day restrictions if they preferred.

- 3.3 Given narrow road and footway widths it was considered for access and safety reasons that during the controlled hours parking bays should only be provided fully on the carriageway and on one side of the road only. The scheme design reflected this and residents were asked to comment on this proposal.
- 3.4 A pre-paid return envelope for completed questionnaires was provided with the consultation documents, although, residents were also offered the opportunity to respond to the consultation on-line.
- 3.5 The consultation was initially planned to run for three weeks until 1 February 2016. However, at the request of one of the local Ward Councillors it was further extended. Consequently, allowing for receipt of late paper responses up to and including 11 February 2016, a total of 90 responses had been received, 75 (83%) paper, one with no address) and 15 (17%) online, giving a response rate of 35%.
- 3.6 In response to Question 1, 62 (69%) of the 90 respondents answered that 'Yes' they were in favour of their road becoming a CPZ.
- 3.7 Question 2 asked residents for their views on the preferred operational times of a scheme were a CPZ to be introduced.
- 3.8 From analysis of all of the responses received, including those where residents had suggested operational hours other than those put forward by officers, the majority 47 (59%) of the 80 who answered this question, preferred all day Monday to Friday 9.00am – 6.00pm as per the existing Syon Lane Station CPZ.
- 3.9 In response to Question 3 regarding the scheme design, all but three of the 90 respondents answered this question. As a result, of the 87 who did respond, the majority 57 (66%), said that they were happy with the draft design.
- 3.10 Many of those who were not in favour of the scheme expressed concern that the proposed parking bays would not satisfy resident demand and suggested that providing parking part on the footway in Otterburn Gardens, Redesdale Gardens and Warkworth Gardens would solve the problem.
- 3.11 In January 2009 the Executive approved criteria and guidelines for authorising footway (pavement) across the borough.
- 3.12 The average footway width in these roads is 1.8 metres. To retain the minimum footway width of 1.5 metres necessary for pedestrians, parking bays could only be installed at 0.3 metres onto both footways. However, with vehicles parked in this manner it would still not be possible to maintain a width of 3.3 metres required to enable vehicular access. Consequently, Otterburn Gardens, Redesdale Gardens and Warkworth Gardens do not satisfy the Executive's guidelines and footway parking cannot be considered.
- 3.13 In light of the consultation results, it is recommended that officers should proceed to statutory formal consultation on the extension of the Syon Lane Station CPZ, operational Monday to Friday 9am – 6pm, into Otterburn Gardens, Northumberland Gardens (between Hexham Gardens and Roxborough Avenue), Redesdale Gardens and Warkworth Gardens.
- 3.14 Residents are to be notified of the consultation results, and of this Forum's decision.

BRIEFING NOTE ENDS

APPENDIX A

ROAD	Q1. Are you in favour of your road becoming a CPZ?					
	Yes		No		No reply	
Great West Road	1	100%	0		0	
Northumberland Avenue	2	100%	0		0	
Otterburn Gardens	14	66%	7	33%	0	
Redesdale Gardens	21	66%	10	31%	1	3%
Roxborough Avenue	2	100%	0		0	
Warkworth Gardens	22	71%	9	29%	0	
No address	0		1	100%	0	
TOTAL	62	69%	27	30%	1	1%

ROAD	Q2. What hours of operation would you prefer?				
	All day Monday to Friday 9am – 6pm	Morning only Monday to Friday 10am – 12Noon	Morning and Afternoon Monday to Friday 10am-12Noon & 3-5pm	Other	No reply
Great West Road	1	0	0	0	0
Northumberland Avenue	2	0	0	0	0
Otterburn Gardens	13	4	4	1	0
Redesdale Gardens	11	7	4	3	6
Roxborough Avenue	2	0	0	0	0
Warkworth Gardens	18	4	4	1	4
No address	0	1	0	0	0
TOTAL	47 (59%)	16 (20%)	12 (15%)	5 (6%)	10